

# TESTIMONIALS

## Hear what others have to say . . .

My sister Debbie (administrator of special needs in a school district), ordered your products for my service dog, Charlie. I received the ID for Charlie the other day. I just have to tell you that all your products were wonderful! Thanks so much. ~~ Sharon S., Canton, MI

. . . between my prior alerts to Jet Blue that I would be traveling with a largeish service dog, and your great products, everything went very very smoothly. I think the photo ID really did it - I had gotten my boarding pass on line, but the Jet Blue agent at the counter glanced at the ID, and checked my bag without asking for any other ID. Ginger and I sailed through security. ~~ Barbara C., San Rafael, CA

Thank you so much for being there for me. I just ordered the "tiny" service dog package...this will certainly make my life easier. I am just so glad to know that you provide this service for those of us that need companion ID for various reasons. ~~ Karen R., Houston, TX

Of course..I appreciate your products so much..as a service animal owner they have helped me a GREAT DEAL with the airlines and in general with uneducated people who make disabled peoples lives harder many times !! Aloha, Jo and Koa ~~ Joanne K., Honolulu, HI

You people are incredible! I attend a college in Sacramento, CA and we had a service dog demonstration today in which I was informed of your service. I am slightly hearing impaired, I have a dog, and although she is registered as an assistance animal, noone believes me, so I truly need the clothing to identify her! Thank God for you people, you are the greatest EVER! You've made my life alot easier because of your products, thank you, thank you, thank you! ~~ Traci L., Sacramento, CA

I just wanted to thank your website for all of the useful information in reference to traveling with your service dog. I will soon be taking my first plane trip with my Assistance Dog, Flash. He's my first Service Dog, and I am still getting used to our rites as a team in public facilities. I find the ADA cards helpful in most situations, and he always wears his vest publicly, but I do still freeze up occassionally when confronted by the "bully" type. I knew that Service Dogs were allowed on flights,but I did not know to what extent. I just wanted to thank your site for furthering my knowledge on my rites as part of a Service Dog team. THANK YOU! ~~ Miranda

I received my order of service dog patches from you today, and wanted to tell you how pleased I am with the quality of them. I have worked with service dogs for a number of years, but till now have not found patches that I thought were professional looking, the majority of those out there for sale being of shoddy materials and poor work. Having seen some of these others, I have hesitated for quite a while before ordering, unwilling to waste still more money, so I was very surprised and pleased with the packet I received from you today.

As owner of the online trainers/advocate group, DePorres Service Dog Trainers, one of the things I do is review, examine and test service dog related information and items, before recommending them to the group members. A large percentage of them live on SSI and have very little to spend on things such as service dog tack, patches and so on, and cannot afford to buy poor quality merchandise for outrageous prices. All too often, websites that offer SD tack price things far out of reach of the average disabled person's budget, so it was a very pleasant surprise to see the care and attention to detail that you put into the shipment to me.

Below my signature is a copy of my recent post to DPSD, a recommendation of your site and products to our members. Thank you and I hope to have a chance to order from you again. ~~ Patricia N., St. Marys, KS